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Bib Data Sheet

SERIAL NUMBER 10/678,876 ✓	FILING OR 371(c) DATE 10/03/2003 ✓ RULE	CLASS 370	GROUP ART UNIT 2616 ✓	ATTORNEY DOCKET NO. 1202a
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APPLICANTS

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**** CONTINUING DATA *******

This application is a CON of 09/301,381 04/27/1999 PAT 6,690,664

**** FOREIGN APPLICATIONS *********IF REQUIRED, FOREIGN FILING LICENSE GRANTED**

** 12/29/2003

Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no	STATE OR COUNTRY KS ✓	SHEETS DRAWING 25 ✓	TOTAL CLAIMS 27	INDEPENDENT CLAIMS 2
35 USC 119 (a-d) conditions <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after met Allowance Verified and Acknowledged <u>TRI H. PHAN</u> <u>TP</u> Examiner's Signature Initials				

ADDRESS

28004 ✓

TITLE

Call center communications system for handling calls to a call center ✓

FILING FEE RECEIVED 896	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:	<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit
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